

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Inventor: | Steven Lurie | Examiner: | Greg Bengzon |
| Serial No.: | 10/032,518 | Group Art Unit: | 2444 |
| Filed: | December 27, 2001 | Confirmation: | 6881 |
| Title: | Apparatus and Method for Scheduling Live Advice Communication with a Selected Service Provider | | |

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Sir:

In response to the Non-Final Office Action mailed May 20, 2009, please kindly enter the following amendments and consider the following remarks/arguments:

Amendments to the Claims are reflected in the list of claims that begins on page 2 of this paper;

Remarks/Arguments begin on page 11 of this paper.